

Other ASI Divisions

AMUSEMENT SOLUTIONS

Rides, Attractions, Arcade, Games & More

LEISURE SOLUTIONS

Concept to Completion Solutions
for Leisure & Entertainment Industry

BOWLING SOLUTIONS

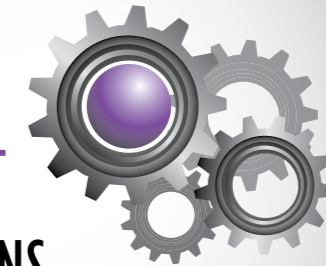
Lanes, Pins, Accessories.....
A-Z solutions for the bowling business



Amusement Services International LLC
P.O.Box 113926, Dubai, United Arab Emirates
Tel: +971 4 3365577, Fax: +971 4 3376603
Email: info@asi-world.com
www.asi-world.com



SUPPORT
SOLUTIONS



www.asi-world.com



SUPPORT IS NOT ONLY ABOUT SPARE PARTS

ASI SUPPORT SOLUTIONS

is a Division of Amusement Services International Group dedicated to providing the group's clientele with integrated solutions for the technical & operations management of leisure and entertainment facilities throughout.

EXPERIENCE COUNTS

Our team comprises of dedicated amusement industry professionals with a collective 40+ years of hands-on experience in operating and maintaining leisure facilities worldwide. Our technical crew have been factory-trained by leading international manufacturers such as SEGA, BANDAI NAMCO, INTERNATIONAL PLAY COMPANY, IE PARK RIDES, SARTORI, MOSER RIDES, SAM BILLIARDS, VIA Bowling Products, etc. on better management and technical aspects of their respective equipment.

Manufacturers around the world appoint ASI GROUP as their regional partner because they can be assured that we will service their clientele effectively.

Several leading amusement operations count on our experts to service their product line and therefore maximize the business potential from their leisure equipment.

.. At ASI-Support Solutions, we have re-defined "SUPPORT" to help you maximise your profits from your operation





SERVICES

ASI Support Solutions offers an array of services, often customized to suit the vagaries of your operation. These products and services will help to optimize and set the best operating standards and therefore elicit repeat visits from customers to your operation.

Our services include

- Customer Service Training Schools
- Operations Training Schools
- Onsite Operational Audit
- Technical Training Schools
- Onsite technical Audits
- Equipment Spares
- Equipment Consumables
- Equipment Merchandising
- Online & Dial-A-Support on Products/ Technical Requirements
- Onsite Installation & Commissioning
- Project Pre-Opening
- Staff Recruitment & Training
- Mystery Customer Reports
- Customized Ops & Technical Manuals
- Accounting & Cash Handling Procedures
- Administration Procedures
- On-site Preventive Maintenance of all your Attractions
- Health & Safety Training
- Technical Maintenance Contracts
- Operational Maintenance contracts
- Equipment Reconditioning
- Marketing/Promotion activities and design
- Corporate Identity and Website Design
- Mascots design
- Customer Resource Management
- Redemption & Party Merchandise
- Machine Reconditioning
- Post Opening Services
- Debit Card Solutions

SUPPORT SOLUTIONS

• THE ASI TRAINING ACADEMY

Customers experience your operation through their interaction with your staff. Well-trained staff translate as great customer experience and therefore repeat visits to your operation. Our Training packages are devised to bring the best out of your staff at a floor level. Every operation is unique and our training packages will be customised to suit the needs of your operation. From customer service standards, to effective layouts, merchandizing and back-of-house operations & maintenance techniques, these courses will ultimately provide the attendee with the required skill set to operate your facility to its maximum potential. At the ASI Academy, our training faculty boasts of collective hands-on experience of 40 years in varied amusement industry disciplines and can provide your staff with the foundation they need to excel in their field of work.

• PRE-OPENING, INSTALLATION & COMMISSIONING SERVICES

For every new location, we will assist you in the pre-opening process of your facility. We will devise your operational strategy and pricing to suit your market demographic, develop the operations budget, compute your staffing requirements, create descriptions for staff hire, complete installation and commissioning to international standards, train your Management as well as Operations & Technical Team and ensure that your leisure facility seamlessly transforms from a building site to a profitable business operation.

• TECHNICAL SERVICES

A working game or attraction in your operation is ready to earn revenue. It is important to ensure that the onsite technical team are effectively supported and are always up to date on the latest troubleshooting techniques. Our manufacturer trained technical crew offer an array of technical services to a leisure operation including 24/7 online support, annual maintenance contracts, job calls and local repair. We train your technicians to our latest industry standards which will ultimately translate as reduced down time and therefore increased profits.

• SPARES & CONSUMABLES

We offer spares and consumables at competitive prices for all amusement needs from our base in Dubai, UAE. We also offer clear and concise advice on best stock practices for spares / redemption and merchandise. Generic machine spares and consumables are mostly available ex-stock and machine specific stock can be made available within 72 hours from confirmation.



A SELECTION OF OUR GENERIC SPARES



ASI Ticket Eater Debit Card Enabled ASI Ticket Eater With Print Receipt



• Control Units



• Video, Power, Projectors & Lamps



• Machine Consumables



• Tokens, Tickets, Coin Mechs & Accessories



• Pinball Machine Parts



• Spares for Play Area, Rides & Attractions



• Billiards Accessories



• Buttons, Bulbs & Lamps



• Bowling Accessories



OUR MISSION

Our mission is to provide Total Leisure Solutions that integrate every aspect of the design, build, supply and operation for any type of leisure destination, therefore realising a unique, synergetic project which reflects the commercial aspirations of our client and the market.